

National Automotive Service Task Force

Press Release: February 9, 2004 Contact: John Cabaniss (703) 247-2107

For Immediate Release Stan Stephenson (610) 992-9838 Email: jcabaniss@aiam.org

NASTF Training Matrix Updated

Arlington, VA. The National Automotive Service Task Force (NASTF) announced today the NASTF OEM Training Matrix on its website www.nastf.org has been updated. In keeping with the auto manufacturers' commitments to independent repair shops, automakers are continuing to make concerted efforts to provide factory training materials and information to the aftermarket to support individual and third-party training. The NASTF OEM Training Matrix is designed to identify the types of training that OEMs are currently providing to their dealers and, in some cases, to others. This matrix helps to identify the types of training materials and information that is available from OEMs.

OEM contacts for training materials may also be listed in the Company Contacts section of the NASTF OEM Service Information Matrix, which is also available at the NASTF website.

Generally, training materials will be made available at OEM service websites, which are currently operating for all auto manufacturers. A listing of and links to all automaker service websites are also available at the NASTF website www.nastf.org. In some cases, certain training materials, such as videotapes, may have to be ordered.

The National Automotive Service Task Force was established in 2000 to facilitate: (1) the identification and correction of gaps in the availability and accessibility of OEM automotive service information; (2) technology training for technicians; (3) availability of both OEM and generic diagnostic tools and equipment; and (4) communication outreach to automotive service professionals. Go to www.nastf.org for details.